ProductSheet

Poly EncorePro 520D with Quick Disconnect Binaural Digital Headset TAA (783P5AA)

Ready, headset, go

The EncorePro 500 Series smarter headsets let your employees take calls from home or office, regardless of how they connect to a PC. They're the first call center digital headsets to connect you to everything Teams has to offer, even while you're on a call. Hybrid working has never been easier.



Built-in USB-A and USB-C® connectors

Answer soft-phone calls from any PC, no matter what kind of USB port you have.[1]

Full backwards compatibility for legacy equipment

Work hassle-free across new and legacy equipment with QD models, or USB models with USB-A and USB-C $^{\circ}$ connectors right on the cable.[1,2]

$\label{lem:conditional} \textbf{Remote firmware and cloud system updates}$

Never worry about updates, thanks to remote firmware and cloud system updates. [1]

Featuring

Built-in Hold and Call Answer buttons

Make every call easier with clear, built-in hold and call answer buttons. $^{[1]}$

Recessed buttons

Eliminate button-pushing mistakes with recessed buttons that don't get accidently activated. [1]

Single button for joint audio/video hold

Enjoy worry-free privacy and peace of mind with a single button for joint audio and video hold. [1]

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Specifications

No Technical Specifications

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Top Recommended Displays, Accessories and Services

No Top Recommended Displays, Accessories and Services

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Messaging Footnotes

[1] Available on USB models only.

[2] Available on QD models only.

Technical Specifications Footnotes

No Technical Specifications Footnotes

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